

Privacy Policy

Website: www.nationalopera.gr



Which data do you collect for me?

IP address, device information, information related to your use and statistical data regarding your interaction with our website, as well as information regarding other pages you visit (i.e. URL addresses of websites you visited, reference pages and exit pages, pages views, time you stayed at a page, number of clicks, platform type, etc.)

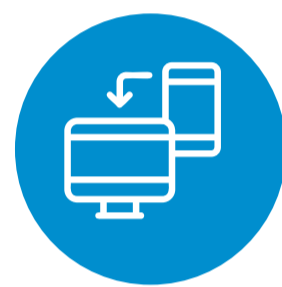
(+) Moreover:

- When you subscribe to our newsletter or when you contact us:
Name and e-mail address
- When you purchase tickets:
Full name, E-mail address, Phone number, Credit/Debit card data



How is my data used?

- To offer you the services of the Greek National Opera
- To constantly improve our website and offer you the best browsing experience
- To contact you when you want it or when it is necessary to provide you with our services
- To inform you on our news
- To keep our website secure



With who do you share my data?

- With Microsoft, to contact you via e-mail
- With Ticketservices to provide you with tickets
- With Centiva, a website services company, to constantly improve the design and security of our website
- With analysis service providers, advertising companies and search engines to constantly improve your experience while browsing through our website
- With other people, companies or entities if obliged to do so by the law



Where is my data stored?

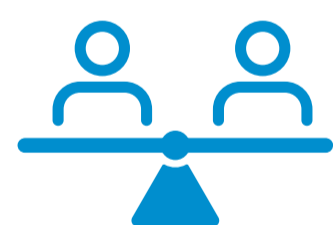
- Your personal data is stored in servers in Greece and Germany, so it is fully protected under EU legislation
- We take all necessary measures to keep your personal data always safe



For how long do you retain my data?

This varies according to the processing:

- For the data we collect in general, consult our [Cookies Policy](#)
- For your subscription to our newsletter, until you choose to unsubscribe from it
- When you purchase tickets for our productions, for 1 year



What rights do I have?

You may ask us:

- To provide you with a copy of the personal data we have for you
- To correct some data if it is not correct
- To erase your data
- To stop processing your data or delimit its processing to certain uses
- To send your data to another company or entity through a logical means
- To withdraw your consent if you have given it to us (i.e. to subscribe to our newsletter)



How may I exercise my rights?

Send us an e-mail to the e-mail address: dpo@nationalopera.gr or a letter to the address: Greek National Opera, Stavros Niarchos Foundation Cultural Centre, 363, Andrea Syggrou Avenue, 176 74, Kallithea, Athens, Greece c/o DPO

We will respond to you within 30 days from the reception of your request.

If you feel that the protection of your personal data has been violated, you may file a complaint with the Greek Data Protection Authority (www.dpa.gr).